



## WEBSITE COMPLIANCE CHECK LIST

Merchant Code : \_\_\_\_\_

URL : \_\_\_\_\_

Area of Compliance	Status of Comply (Pls select, X)	Reason (If the Status is No)	
<b>A. CUSTOMER SERVICE SUPPORT</b>			
1 Merchant's Identity, Customer Service Contact Number or Email Address must be clearly posted on the website	<input type="checkbox"/> Yes <input type="checkbox"/> No		
2 iPay88 Logo (with link to www.ipay88.com) must be clearly indicated.	<input type="checkbox"/> Yes <input type="checkbox"/> No		
3 Payment is processed by iPay88 Payment Gateway (Mobile88.Com) must be obviously indicated & displayed with the following clause: "Please note that your Payment is processed by Mobile88.com Sdn Bhd. (iPay88). The Name of <b>Mobile88.com</b> OR <b>Mobile88.com Sdn Bhd</b> will be shown on your Credit Card / Bank Statement and you will also receive a notification e-mail from iPay88 on this transaction."	<input type="checkbox"/> Yes <input type="checkbox"/> No		
4 Upon completion of Payment Transaction, Purchase / Transaction Receipt must be provided to Customer.	<input type="checkbox"/> Yes <input type="checkbox"/> No		
5 FAQ / User Guideline must be clearly indicated.	<input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>B. PRODUCTS AND/OR SERVICES POLICY</b>			
1 Products and Services offered must be clearly indicated in MYR	<input type="checkbox"/> Yes <input type="checkbox"/> No		
2 Clear posting of the Refund and Return Policy	<input type="checkbox"/> Yes <input type="checkbox"/> No		
3 Clear posting of delivery methods and timing	<input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>C. LOGISTIC / DELIVERY</b>			
1 Receipt Acknowledgement must be obtained from Customer once the Products and/or Services have been delivered to Customer.	<input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>D. SECURITY</b>			
1 Digital Signature implemented.	<input type="checkbox"/> Yes <input type="checkbox"/> No		
2 Server Requery implemented.	<input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>E. FRAUD PREVENTION</b>			
1 Customer Verification must be implemented	<input type="checkbox"/> Yes <input type="checkbox"/> No		
2 Fully aware that chargeback is full responsibility of merchant	<input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>F. MERCHANT'S ACKNOWLEDGEMENT</b>		<b>G. FOR OFFICE USE ONLY</b>	
I/We agree & have complied all the terms stated herein. <i>*Note: Failure in complying one of the above term, M88 will reserve the right to terminate the E-Commerce Service that is subscribed by Merchant.</i>		Remarks :	
Name:	Signature & Company Stamp :	Evaluated by:	Security Checked by:
Position:		Acknowledged by:	Approved by:
Date:			

**Note:** Section D can be skipped if the merchant is using iPay88 virtual cart, email payment & virtual terminal.